

APPENDIX 3

PERFORMANCE OF KEY PERFORMANCE INDICATORS FOR 2005/06 AND PROPOSED KEY PERFORMANCE INDICATORS FOR 2006/07

Community Wellbeing

KPI Reference	Definition	Performance 2005/06	
BV2(b)	The quality of an authority's Race Equality Scheme and the improvements resulting from its application	RED	BELOW TARGET
BV156	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	GREEN	ABOVE TARGET
BV175 <i>CPA Indicator</i>	Racial incidents resulting in further action	NEW KPI FOR 2006/07	
LPI EH6	The percentage of licence applications processed within the statutory period	RED	BELOW TARGET

Customer Services, Media, Communications and Information Technology

KPI Reference	Definition	Performance 2005/06	
There are no proposed KPIs for this for 2006/07. BVPI 157 (Number of electronic transactions) was deleted with effect from April 2006.			

Housing

KPI Reference	Definition	Performance 2005/06	
BV63 <i>CPA Indicator</i>	The average SAP rating of local authority owned dwellings	GREEN	ABOVE TARGET
BV66(a) <i>CPA Indicator</i>	Rent collected by the local authority as a proportion of rents owed on housing revenue account (HRA) dwellings	RED	BELOW TARGET
BV164 <i>CPA Indicator</i>	Does the authority follow the commission for Racial Equality's code of practice in rented housing and the Good practice Standards for social landlords on tackling harassment included in 'Tackling Racial Harassment' code of practice for social landlords	GREEN	ABOVE TARGET
BV183(a) <i>CPA Indicator</i>	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	GREEN	ABOVE TARGET
BV183(b) <i>CPA Indicator</i>	Average length of stay (weeks) in hostel accommodation of households that are unintentionally homeless and in priority need	NEW KPI FOR 2006/07	
BV184a <i>CPA Indicator</i>	The proportion of local authority dwellings which were non-decent at the start of the financial year	GREEN	ABOVE TARGET
BV184(b) <i>CPA Indicator</i>	Percentage change in the proportion of non-decent Council dwellings between the start and end of the year	NEW KPI FOR 2006/07	
BV212 <i>CPA Indicator</i>	Average number of days to re-let Council dwellings	NEW KPI FOR 2006/07	
LPI H15(a)	The number of affordable homes completed and ready for occupation during the year	GREEN	ABOVE TARGET
LPI H15(b)	The amount of affordable housing required as part of Section 106 Agreements signed during the year for all large residential development sites (in excess of	RED	BELOW TARGET

Finance, Performance Management & Corporate Support Services

KPI Reference	Definition	Performance 2005/06	
BV8	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of receipt or within the agreed payment terms	RED	BELOW TARGET
BV9	The percentage of council tax collected by the Authority in the year	RED	BELOW TARGET
BV10	The percentage of non-domestic rates collected	GREEN	ABOVE TARGET
BV11(a)	The percentage of the top-paid 5% of the local authority's staff who are women	GREEN	ABOVE TARGET
BV11(b)	The percentage of the top 5% of the local authority's staff who are from an ethnic minority	RED	BELOW TARGET
BV11(c)	The percentage of the top 5% of the local authority's staff who have a disability	GREEN	ABOVE TARGET
BV12	The number of working days/shifts lost to the local authority due to sickness absence	RED	BELOW TARGET
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the local authority's total work force	RED	BELOW TARGET
BV16(a)	The percentage of local authority employees with a disability	RED	BELOW TARGET
BV17(a)	The percentage of local authority employees from ethnic minority communities	GREEN	ABOVE TARGET
BV78(a)	The average time for processing new claims	GREEN	ABOVE TARGET
BV78(b)	The average time for processing notification of changes of circumstance	RED	BELOW TARGET
BV79(a)	The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision	GREEN	ABOVE TARGET

Environmental Protection

KPI Reference	Definition	Performance 2005/06	
BV82(a)(i) CPA Indicator	The percentage of household waste arisings which have been sent by the authority for recycling	RED	BELOW TARGET
BV82(a)(ii) CPA Indicator	The total tonnage of household waste arisings which have been sent by the authority for recycling	RED	BELOW TARGET
BV82(b)(i) CPA Indicator	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	RED	BELOW TARGET
BV82(b)(ii) CPA Indicator	The total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	RED	BELOW TARGET
BV84 CPA Indicator	Kilograms of household waste collected per head	NEW KPI FOR 2006/07	
BV91(a) CPA Indicator	Percentage of households served by kerbside collection of recyclables	NEW KPI FOR 2006/07	
BV166 CPA Indicator	Performance against environmental health service checklist	NEW KPI FOR 2006/07	
BV199(a) CPA Indicator	The proportion of relevant land and highways assessed as having combined deposits of litter and detritus that fall below an acceptable level	GREEN	ABOVE TARGET
BV199(b) CPA Indicator	The proportion of relevant land and highways at which unacceptable levels of graffiti are visible	GREEN	ABOVE TARGET
BV199(c) CPA Indicator	The proportion of relevant land and highways at which unacceptable levels of fly-posting are visible.	GREEN	ABOVE TARGET
BV199(d) CPA Indicator	The year-on-year reduction in total number of incidents and increase in the total number of enforcement actions taken to deal with fly-tipping	RED	BELOW TARGET

Planning and Economic Development

KPI Reference	Definition	Performance 2005/06	
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BV106 CPA Indicator	The percentage of new homes built on previously developed land	GREEN	ABOVE TARGET
BV109(a) CPA Indicator	The percentage of major application determined within 13 weeks	RED	BELOW TARGET
BV109(b) CPA Indicator	The percentage of minor applications determined within 8 weeks	RED	BELOW TARGET
BV109(c) CPA Indicator	The percentage of 'other' applications determined within 8 weeks	RED	BELOW TARGET
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	GREEN	ABOVE TARGET

Leisure

KPI Reference	Definition	Performance 2005/06	
BV170(a)	The number of visits to/usages of local authority funded or part funded museums and galleries in the area per 1,000 population	GREEN	ABOVE TARGET
BV170(c)	The number of pupils visiting museums and galleries in organised school groups	RED	BELOW TARGET

Civil Engineering and Maintenance

KPI Reference	Definition	Performance 2005/06	
LPI CEM1(a)	The number of Penalty Charge Notices issued during the year in relation to on-street parking	NEW KPI FOR 2006/07	
LPI CEM1(b)	The number of Penalty Charge Notices issued during the year in relation to off-street parking	NEW KPI FOR 2006/07	
LPI CEM1(c)	The number of Penalty Charge Notices issued during the year that were subject of an informal challenge	NEW KPI FOR 2006/07	
LPI CEM1(d)	The number of Penalty Charge Notices issued during the year that were subject of a formal challenge to the Head of Environmental Services	NEW KPI FOR 2006/07	
LPI CEM1(e)	The number of Penalty Charge Notices issued during the year that were subject of a formal challenge to the National Parking Adjudication Service	NEW KPI FOR 2006/07	
LPI CEM1(f)	The percentage of challenges allowed against the issue of a Penalty Charge Notice during the year.	NEW KPI FOR 2006/07	
LPI CEM1(g)	The percentage of Penalty Charge Notices issued during the year where collection was obtained	NEW KPI FOR 2006/07	

Leader's Portfolio

KPI Reference	Definition	Performance 2005/06	
There are no proposed KPIs for the Leader's Portfolio for 2006/07. There we no KPIs for the former People First Portfolio in 2005/06			